

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000144019

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone:

2013 APR -3 P 3:18

Fax:

Priority: Respond Within Five Days

COMP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 109918

Date: 4/3/2013

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Arizona Corporation Commission
DOCKETED

First:

Last:

Complaint By: Hoa

Nguyen

APR 03 2013

Account Name: Hoa Nguyen

Home:

DOCKETED BY

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

4/3/13

****WATER/SEWER****W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315****OPPOSED****

Dear Who Concern,

Normally, I am not a complaint person but this utility company is the one I am very unhappy the ways they serve to their customers in Maricopa. I moved here end 2011 till now. My utility bill never been so high before. I remember they recently raised 23% not long ago. Doesn't matter I use or not when I am away. I have to pay a full charge. Please stop this. Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

End of Comments

Date Completed: 4/3/2013

Opinion No. 2013 - 109918